



Parent Newsletter

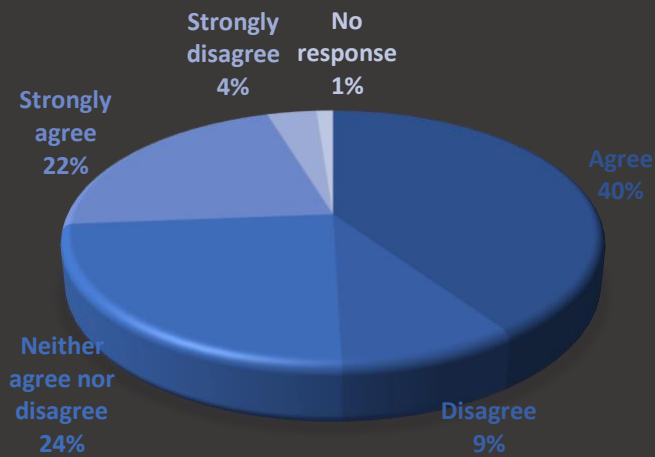
St Mary Magdalene
Secondary

Issue No 24 | July | Thursday

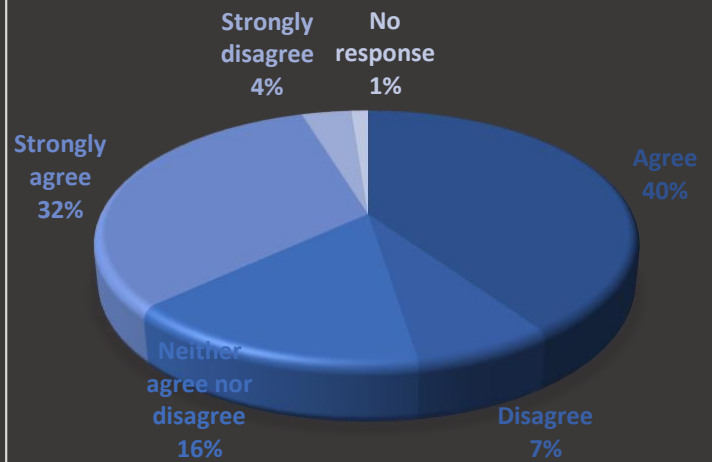
Dear Parents/carers,

Thank you so much for your responses to our recent survey about the school. We were overwhelmed with the positive comments and responses we received. We have included some of these responses below:

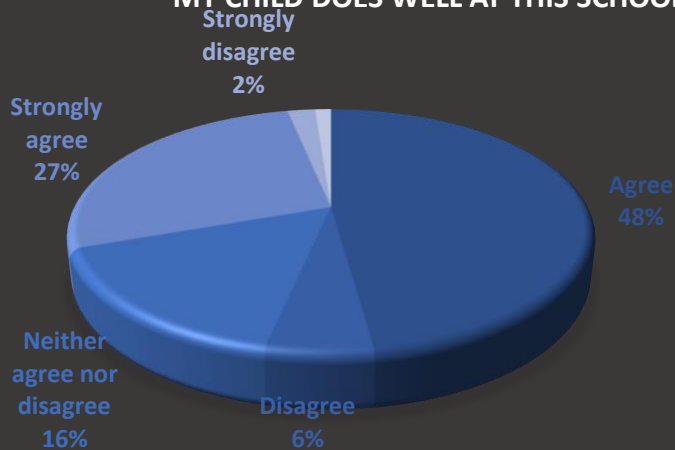
THE SCHOOL SUPPORTS MY CHILD'S WIDER PERSONAL DEVELOPMENT



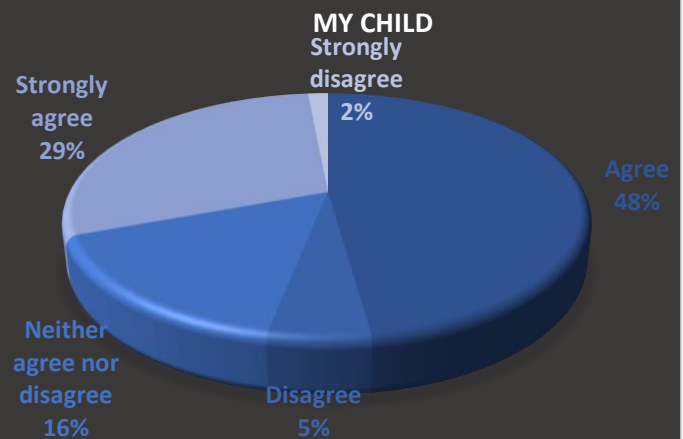
THE SCHOOL LETS ME KNOW HOW MY CHILD IS DOING



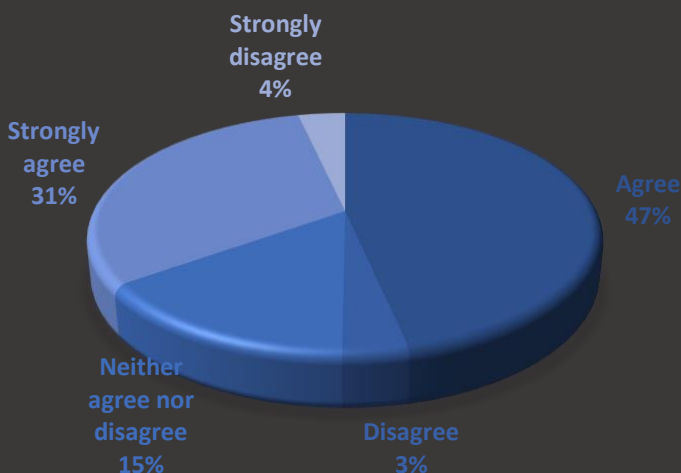
MY CHILD DOES WELL AT THIS SCHOOL



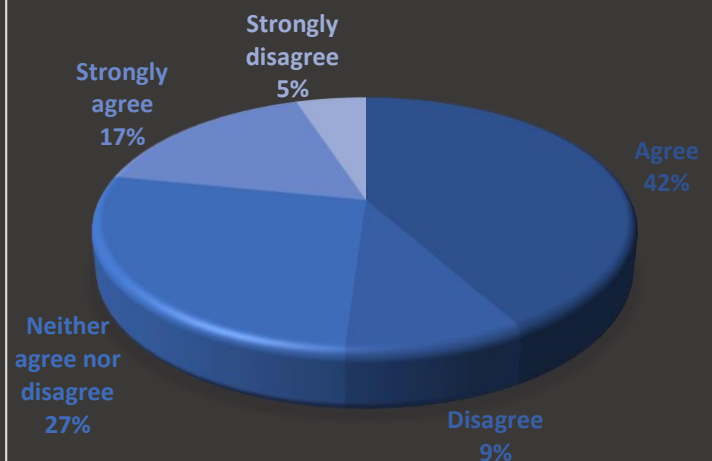
THE SCHOOL HAS HIGH EXPECTATIONS FOR MY CHILD



MY CHILD IS HAPPY AND SAFE AT THIS SCHOOL



WHEN I HAVE RAISED CONCERNS WITH THE SCHOOL THEY HAVE BEEN DEALT WITH PROPERLY (INCLUDING PASTORAL ISSUES).



The purpose of any survey is to ascertain feedback and views of those whom we work with. We understand that at time you will have feedback for us which we will take on board and improve. Therefore, we have categorised your comments and given specific feedback in response. We hope you find this information helpful. Thank you once again for your time and comments.

Your comment theme	Our response
More communication about child's progress and not just at parents evening	This is a helpful comment and something which we are looking in to for next academic year.
Concerns about not understanding child's needs	Please do speak to the family group tutor who will be able to channel your concerns to the appropriate area in the school.
Confusion over start time	School gates open at 08.30 and school starts with registration at 08.40. Arrival after 08.40 is considered as late
Not enough lunch options - especially for vegetarians	We will pass this back to Chartwell's the school's caterers
Lunch time is too short	Students have 45 minutes and this gives them ample time to get food and a break. All students have been offered food within the first 25 minutes by several staff calling out it is their lunch time and supervisors also supporting this. We do find that some students choose to play sport and then don't hear the calls for lunch so we advise them to eat/get their food first.
Rights regarding masks	This was communicated in our newsletters. It is no longer compulsory but optional in class and the school building.
Digital finger pad in canteen is not working	We have had this fixed and like all technology it is not always reliable. We have 4 and there are at least 3 working every day.
It would be good for the school to do more to raise concerns about the local environment pollution and potential impact on pupils e.g., silver town tunnel	This is a great comment and we will look to discuss as a school and senior leadership team so this filters down through our PSHE programme, school environment and possibly student enrichment.
More positive phone calls would be nice	We will ensure all staff have this communicated to them.
Students should have a microwave to heat their food up	Unfortunately, due to health and safety we are unable to provide this but when students are in Sixth Form they will be supervised to use a microwave.
Comments which are homophobic, sexist and about body types	We have zero tolerance on this and if we know we will investigate and give consequences too if necessary. It is a part of our SRE curriculum and further embedded through collective worships and HOY assemblies.

Yours sincerely,

Mrs Z. Pett
Vice Principal